



INTERNATIONAL HEADQUARTERS

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www.coreban.com

COREBAN SUP GEAR WARRANTY GUIDE

LIMITED WARRANTY

We guarantee that our products are free of any defects caused by workmanship or materials used in the manufacturing process, for the duration of:

Boards: 90 Days after purchase date.

Paddles: 30 Days after purchase date.

This warranty is only valid to the original purchaser of the board, bought from the original dealer or retailer, and will only be valid if the Product(s) is properly registered, as set out on the Product Registration Form, in cases where there is a manufacturing defect in the Board caused in or by the manufacturing process or materials.

This warranty commitment does not cover any other claim conditions such as, amongst others:

- 01 Damage or defects caused by impact with any material or object.
- 02 Damage or defects caused by, collisions, abuse, misuse or accidental damage, or any use of the Products other than for the purpose for which it was intended.
- 03 Damage or defects caused by transport, loading, unloading, dropping, out of water handling or similar.
- 04 Damage or defects caused by non-recreational use, or rented through or at rental centres or lessons.
- 05 Damage or defects caused by exposure to temperatures over 70 and under 0 degrees Celsius.
- 06 Damage or defects caused by nature, such as earthquake, fires etc.
- 07 Damage or defects caused by alterations or modifications.
- 08 Damage or defects caused by repairs.
- 09 Damage or defects caused by usage of the board after a claim is reported.
- 10 Damage or defects caused using any race related board in surf conditions.
- 11 Damage or defects caused by the use of a larger fin than specified.
- 12 Damage or defects caused by storage of the board in closed, damp conditions (example: a wet boardbag)
- 13 Damage or defects caused by storage or transport of the board with a closed air-valve. (If applicable)
- 14 Damage or defects caused by a failure to close the air-valve during use.
- 15 Damage or defects caused by wear and tear, or use in conditions exceeding the design tolerance of the product.

Warranty Claim Requirements:

- If you believe your board has defects relating to manufacturing faults, please fill in the original Limited Warranty Form, and return it to your dealer within 7 days from the date of which the defect is discovered.
- Your board must be returned to the shop where it was purchased for immediate inspection.
- Make sure all the details and questions in the Warranty Form are filled in and correctly and that the dealer has filled in the dealer section.
- Make sure that the original proof of purchase is attached, which indicates the original purchase date. If the original purchase date cannot be provided the product will not be under warranty.
- Provide the shop/retailer with photographs of the damage. Make sure that the photographs clearly show the defects, the serial number on the bottom of the board or on the shaft of the paddle, and a full size photo of the entire Product.

PLEASE NOTE:

All unregistered Products and/or incomplete warranty claims cannot and will not be processed.

Please complete the Warranty Form on page 2.

PLEASE TURN OVER >



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COREBAN SUP GEAR WARRANTY FORM

NAME

SURNAME

DATE of BIRTH / / DD / MM / YY

E-MAIL

POSTAL ADDRESS

TEL NUMBER

BOARD/PADDLE MODEL

BOARD SIZE

TECHNOLOGY

SERIAL NUMBER

DATE of PURCHASE / / DD / MM / YY

DATE of CLAIM / / DD / MM / YY

NAME of SHOP

COUNTRY of PURCHASE

Please clearly describe the problem with the product.

Please clearly explain what you believe to be the cause of the problem(s).

Has the board been repaired before? YES NO If yes please indicate the type of repair.

Photos attached: SERIAL NUMBER FULL SIZE OF PRODUCT DAMAGE OF PRODUCT

I certify that all information I have given is true and correct. If proven otherwise, I accept liability for the replacement costs of the board and I further agree and accept the damages claims as laid down by the law, as well as the terms of any agreement.

Signature: _____

Date: _____